

Lordswood Leisure Centre

Lordswood Leisure Centre, North Dane Way, Chatham, Kent, ME5 8YE



Inspection date

14 August 2017

Previous inspection date

17 February 2017

The quality and standards of the early years provision	This inspection:	Good	2
	Previous inspection:	Inadequate	4
Effectiveness of the leadership and management		Good	2
Quality of teaching, learning and assessment		Good	2
Personal development, behaviour and welfare		Good	2
Outcomes for children		Not applicable	

Summary of key findings for parents

This provision is good

- Leaders have made significant improvements since the previous inspection, which has had a positive effect on the holiday club. Managers have extended staff knowledge of safeguarding and complete suitability checks to ensure they remain suitable to work with the children.
- Staff provide a wide range of interesting activities for the children to build on their skills, particularly in physical development.
- Children enjoy attending the holiday club. They behave age-appropriately and respond positively to the rules.
- There is a good partnership with parents. This enables an effective daily exchange of information about their child and parents are aware of the activities planned, through leaflets and on the website.
- The managers effectively support staff to understand and develop their roles through regular meetings and continuous professional development.
- Good starting information is gathered about the children to support staff to understand their individual needs and requirements.

It is not yet outstanding because:

- At times, children's key persons are not always available to help them settle when they first arrive, to enhance the younger children's well-being and sense of belonging.
- Staff do not consistently remind children of the importance of good hygiene procedures.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

- strengthen the key-person system to further support the younger children at the start of the day
- reinforce children's understanding of good hygiene procedures.

Inspection activities

- The inspector observed activities and the quality of staff interactions.
- The inspector sampled a range of documentation, including key policies and procedures, for example, safeguarding and induction procedures.
- The inspector took account of parents' views through discussions and feedback sheets.
- The inspector spoke to the managers, staff and children at appropriate times during the inspection.
- The inspector discussed the holiday club's self-evaluation and the progress made since the previous inspection.

Inspector

Maxine Ansell

Inspection findings

Effectiveness of the leadership and management is good

The leaders have worked hard to increase their knowledge and skills and to ensure they are aware of any new legislation. All actions from the previous inspection have been met. For example, the operational manager uses regular meetings with all staff to identify training needs, to improve staff performance and to ensure they remain suitable to work with the children. Leaders have developed their self-evaluation skills to help prioritise any areas for improvements, involving parents and children. Safeguarding is effective. Management uses a robust system for recruiting staff that helps keep children safe. Staff know the procedures to follow if they have concerns about a child's welfare or if they become aware that a child may be at risk of extreme views. The manager ensures there is good communication with parents and that they are aware of the policies and procedures.

Quality of teaching, learning and assessment is good

Staff have a secure understanding and a good awareness of children's individual needs and support them to enjoy their time at the holiday club. Children have good opportunities to choose or ask for games with which they wish to play. They extend their communication skills well as they talk to friends and explore their own interests. Children enjoy developing their physical skills, for example, as they use the trampolines, play football, build dens and explore the woods. At the creative table, children enjoy painting and colouring pictures. Children have great fun as they play a new game of 'football darts' with staff, which involves throwing balls at an inflatable dartboard and adding up their scores.

Personal development, behaviour and welfare are good

The caring staff find out children's interests, abilities and backgrounds from parents before children start, to help them enjoy their time at the holiday club. This helps children to feel welcome and develop a sense of belonging. Staff listen to children, recognise and praise their efforts, and praise their behaviour when they share well and play together. This helps encourage positive social and communication skills. In spite of the wide age range, all children are at ease and happy in each other's company. They discover differences between themselves and others, and learn to support and respect each other. Staff pay good attention to safety. They encourage children to identify potential risks and follow rules. Children understand what steps they need to take to keep themselves healthy and safe. For example, children know they must drink water when they are thirsty after exercise and how to behave on the trampoline.

Setting details

Unique reference number	EY428426
Local authority	Medway Towns
Inspection number	1086707
Type of provision	Out of school provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register, Compulsory Childcare Register
Age range of children	4 - 7
Total number of places	60
Number of children on roll	238
Name of registered person	Lordswood Leisure Centre Limited
Registered person unique reference number	RP907368
Date of previous inspection	17 February 2017
Telephone number	01634682862

Lordswood Leisure Centre holiday club registered in 2011. It is operated by Lordswood Leisure Centre Ltd, in partnership with Medway Council. The holiday club operates in Chatham, Kent, from 8am to 6pm during all school holidays. There are currently 24 members of staff who work with the children. Of these, 11 members of staff, including the provider and two managers, hold relevant childcare qualifications.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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